



Attorney Docket No.: 4031-001

#3/B  
MM  
11-2003

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

**Applicant** : DONOVAN, Kevin  
**Serial No.** : 09/385,802  
**Filing Date** : August 30, 1999  
**For** : UNIVERSAL INSTANT MESSAGING SYSTEM FOR THE INTERNET  
**Examiner** : JOHNSON, Marlon B.  
**Group Art Unit** : 2153

**RECEIVED**

NOV 17 2003

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Technology Center 2100

**RESPONSE TO OFFICE ACTION**

SIR:

In response to an Office Action dated June 19, 2003 please amend the above-identified application as follows:

**Amendments to the Claims** are reflected in the listing of claims which begin on page 2 of this paper.

**Remarks** begin on page 8 of this paper.